

Mississippi Health Care Association
The Common Sense Approach to Abuse & Neglect
Presented by
Catherine “Cat” Selman, BS

March 19, 2020

8:30 a.m. to 9:00 a.m. Registration
9:00 a.m. to 4:30 p.m. Event

MHCA Auditorium
303 Brame Road
Ridgeland, MS 39157

Session Objectives:

- 1. At the end of this session, learner will be able to describe CMS definitions of abuse, neglect and exploitation.**
- 2. At the end of this session, learner will be able to describe the distinction between accidental bruising and intentional bruising.**
- 3. At the end of this session, learner will be able to describe leading factors that contribute to abuse and neglect.**
- 4. At the end of this session, learner will be able to describe the components of Surveyor Protocol for the investigation of abuse and/or neglect.**
- 5. At the end of this session, learner will be able to summarize effective techniques for the prevention of abuse and neglect.**

Session Overview

With the implementation of the CMS RoP, “abuse and neglect” has been a topic of concern and frustration for long term care centers. In October, 2019, federal officials announced that nursing homes given certain abuse, neglect or exploitation citations would have a red open-hand “stop” icon placed next to their name on the Nursing Home Compare website. And if that was not enough, the GAO recently reported that the Centers for Medicare & Medicaid Services (CMS) had yet to enforce several of its recommendations after a GAO report found oversight gaps in abuse reporting requirements for nursing homes. The GAO found that abuse deficiencies cited in nursing homes more than doubled from 2013 to 2018. To say that this area is going to be a major focus of the survey process would be an understatement! How do we train our staff in this area? How do we recognize and report abuse and neglect? How do we investigate? Let’s take a deep breath and do what we do best...provide the best possible person-centered care to our residents! In this session, Cat will discuss the regulatory side of abuse and neglect, as well as “common-sense” strategies and training techniques to address this specific area.

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Educator. Motivator. Communicator. Consultant. Author...Catherine R. “Cat” Selman, BS, uses her dynamic personality and compelling presence to spread the message of positive, realistic, and common- sense strategies for the aging services professional. She presently serves as President and Co-owner of The Healthcare Communicators, Inc., a company specializing in continuing education for healthcare professionals.

Ms. Selman received her degree from Trevecca Nazarene University, with continued graduate work at the University of Southern Mississippi. She was the Corporate Activity & Social Work Consultant for 101 nursing homes in 7 states. With over 35 years’ experience in management, education and consultation, Ms. Selman has trained providers and surveyors in all 50 states.

Since 1989, she has often been requested by the Centers for Medicare and Medicaid Services (CMS) to sit on stakeholder/ expert panels responsible for the revision of surveyor guidance and compliance issues. In fact, Ms. Selman participated in a CMS Expert Panel Group responsible for some of the Surveyor Guidance that is now included in the current CMS RoP. She continues to train State Agencies & surveyors in the Care Planning Process, as well as other requirements. In demand, and on topic, she is considered an authority in aging services.

This continuing educational program has applied for 5.5 hours of continuing education for Nursing Home Administrators

NAME OF ATTENDEE(s)

EMAIL ADDRESS (for receipt of handouts)

MHCA Members - \$100.00 per Attendee

Non-members - \$300.00 per Attendee

Facility: _____

Address: _____

City, State, Zip: _____

**SEASON TICKETS
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Method of Payment: Check# _____ **Total Amount Paying** _____

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REGISTRATION IS NOT COMPLETE UNTIL PAYMENT IS RECEIVED

For Questions call 601-898-8320

NOTE CHANGE OF ADDRESS:

Mail Registration & Payment to: Scan/Email Registration with Credit Card Payment to memberservices@mshca.com

Mississippi Health Care Association Fax Registration with Credit Card Payment to 601-898-8341

303 Brame Road Ridgeland, MS 39157

Note: MHCA Educational Policies can be found on the MHCA website at www.mshca.com

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