

**Mississippi Health Care Association**  
**Five Star Quality Rating System Webinar**  
**Presented by**  
**Shelly Maffia, MSN, MBA, RN, LNHA, QCP**

**October 15 & 16, 2020**

**1:00 p.m. to 3:00 p.m. October 15, 2020**

**1:00 p.m. to 3:00 p.m. October 16, 2020**

**Webinar**

**The webinar will start each day at 1:00 p.m. You must attend both days to receive full credit for attendance.**

**You will receive a link to join, please log-in about 5 minutes before the webinar begins.**

**Course Description:**

This webinar will focus on exploring the three domains of the CMS 5-Star Quality Rating System: Health Inspections, Staffing, and Quality Measures with an emphasis on the recent revisions. You will learn how the health inspection, staffing, quality measure, and overall rating is calculated. Tips on how to analyze your data and develop plans to achieve 5-Star status will be discussed, along with application of the elements of QAPI to improve facility 5-Star Ratings.

**Projected Learning Outcomes/Course Objectives: At the conclusion of this course, the learner will:**

1. Understand the three domains of the 5-Star Rating System.
2. Understand how each component is calculated and the impact on the overall 5-Star Rating
3. Describe recent revisions to the 5-Star Rating System.
4. Acquire knowledge to implement best practices for 5-Star improvement

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**Five Star Quality Rating System**

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**Presented by:**

**Shelly Maffia, MSN, MBA, RN, LNHA, QCP Director of Regulatory Services for Proactive Medical Review & Consulting, with over 15 years of leadership and consulting experience, Shelly has held positions as DON, NHA, Corporate Nurse Consultant, and Training Positions. Currently Shelly provides consultation on regulatory compliance to nursing facilities in multiple states. Her expertise includes developing clinical training tools, policies, procedures, protocols and training programs on systems, processes and best practices. Shelly is also a QAPI Certified Professional (QCP) through the American Association of Nurse Assessment Coordinators.**

This continuing educational program has applied for 4.0 hours of continuing education for Nursing Home Administrators

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Note: MHCA Educational Policies can be found on the MHCA website at [www.mshca.com](http://www.mshca.com)

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