

# **Mississippi Health Care Association**

## **ADVERSE EVENTS**

**Presented by**

**Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, CLNC**  
**and**

**Janine Lehman, RN, RAC-CT, CLNC**

**September 22, 2021 1:00 - 2:30 p.m.**

**MHCA Virtual Training**

**303 Brame Road**

**Ridgeland, MS 39157**

### **Overview**

**This session will review best practices for investigating and responding to adverse events such as elopements and abuse with an emphasis on the root cause and QAPI process, with example scenarios.**

### **Objectives**

**At the conclusion of this series, the participant will be able to:**

- Understand pertinent actions to take in response to adverse events.**
- Describe best practices for implementing and/or improving internal investigation and documentation practices related to adverse events.**
- Understand how to apply root cause analysis and the QAPI process when responding to adverse events.**

**This continuing educational program has been approved for 1.5 hours of continuing education from Mississippi Board of NHA.**

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**ADVERSE EVENTS**  
**Virtual Training**  
**September 22, 2021 1 p.m. - 2:30 p.m.**

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, CLNC

Shelly is a Registered Nurse and Kentucky Licensed Nursing Home Administrator with experience serving as Director of Nursing, Administrator, and as a multi-site Corporate Nurse Consultant. She holds AANAC's QAPI Certified Professional (QCP) credential, is certified in healthcare compliance through the Healthcare Compliance Association (HCCA) and is a certified legal nurse consultant (CLNC). She is an AHIMA approved ICD-10 trainer. Shelly has provided extensive education to long-term care providers throughout the nation. Educational topics she has recently presented include: A monthly 5-Star Improvement webinar series with regular attendance of over 250 participants/month in 2020, COVID-19 Preparedness and Response, ICD-10 CM training for Skilled Nursing Providers, Phase 1-3 Requirements of Participation, PDPM Transition Readiness, & The Long-Term Care Survey Process.

Janine Lehman, RN, RAC-CT, CLNC

Janine is a Registered Nurse with over 30 years' experience in long term care, working in all nursing capacities from Nursing Assistant and Charge Nurse, to MDS Coordinator, Staff Development Coordinator, ADON and DON. She is MDS Certified through AANAC, and is a Certified Legal Nurse Consultant. Her background includes serving as a Corporate Nurse Consultant, and the Director of Clinical Services for a multi-facility, multi-level of care organization. Janine serves as a founding member of the Kentucky RUG Task Force Committee, and has served on the Case Mix Appeals Panel and IDR Panel as a provider representative, as well as serving on the Kentucky Medicaid Technical Advisory Committee. She has extensive experience in the RAI process, clinical documentation, legal nurse consulting, restorative nursing programs, fall management, QAPI, and infection control, and has provided training on these topics for State and National organizations.

**NAME OF ATTENDEE(s)**

**EMAIL ADDRESS (for receipt of handouts)**

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**MHCA Members - \$80.00 per Attendee**

**Non-members - \$240.00 per Attendee**

**Facility Name:** \_\_\_\_\_ **Phone #** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Contact Person Email Address** \_\_\_\_\_

**City, State, Zip:** \_\_\_\_\_

**Method of Payment: Check#** \_\_\_\_\_ **Total Amount Paying** \_\_\_\_\_

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REGISTRATION IS NOT COMPLETE UNTIL PAYMENT IS RECEIVED

For Questions call 601-898-8320

**Mail Registration & Payment to:**  
**Mississippi Health Care Association**  
**303 Brame Road Ridgeland, MS 39157**

**Scan/Email Registration [memberservices@mshca.com](mailto:memberservices@mshca.com)**  
**Fax Registration to 601-898-8341**

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